



Citizens' Summary

Azerbaijan

2023





Funded by the European Union

www.eu4business.az

EU4Business

Helping small and medium enterprises grow

EU4Business is an umbrella initiative of the European Union encompassing all EU support to SMEs in the 5 Eastern Partnership countries – Armenia, Azerbaijan, Georgia, Moldova, and Ukraine.

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Results in Azerbaijan in 2023

1,999 SMEs supported

53.6% share of women-owned/ managed enterprises

1,067 new jobs created

11.2% increase in staff amongst EU-supported SMEs

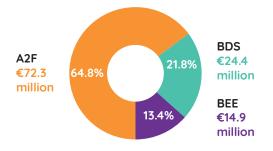
Portfolio in Azerbaijan in 2023

€111.6 million

31 projects

total budget of EU support to SMEs provided support to SMEs

Breakdown by Intervention



€31.3 million

> extra income generated by EU-supported SMEs

23.8% growth in EU-supported SMEs' turnover

31 EU-supported SMEs engaged in exporting

6.0% increase in exports amongst EU-supported SMEs



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Results per Pillar in Azerbaijan in 2023

Access to Finance (A2F):

1,172 SMEs received loans

74.3% share of womenowned/managed enterprises E21.9 million total value of loans triggered

€17,910 average loan

2 partner financial institutions working with EU4Business

- concessionary loans via national banks
- micro financing for household businesses
- 🔶 small grants to SMEs
- training staff at national banks to better serve SMEs
- training SMEs in financial literacy

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Business Development Services (BDS):

756 consultancy services delivered to SMEs

24.4%

share of women-owned/ managed enterprises

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101 business support

organisations improved their capacity

SME participated in B2B events

Business Enabling Environment (BEE):

laws, policies, regulations and procedures reformed

country public-private dialogue events held

government institutions improved their capacity

- providing direct advice and training to SMEs
- training and capacity-building among national business support organisations (BSOs)
- establishing business incubators for start-ups
- developing business clusters for mutual support and development
- supporting governments in identifying new markets
- building capacities at export support organisations
- promoting regulatory reform and best practice
- building capacity amongst policy makers and regulators
- encouraging public-private dialogue
- informing business about reform processes and rules/ procedures



Turning a hobby into business: Vusala Akhmadova from Azerbaijan helps children develop

English teacher Vusala Akhmadova, a resident of Tovuz in western Azerbaijan, opened the Edu Prime education academy that prepares children for primary school and develops them intellectually and physically. As part of the EU4Business project supporting business development in rural areas, Vusala took part in training on self-assessment and improving self-esteem. Now her institution has really taken off – 120 students are studying at the academy.

Read full story





Going digital: Curtain producer finds success by optimizing CRM and task management

Sarvagelli Racablini, a reputable company in the market of curtain production and sales, acquired a CRM system with support from the EU4Business programme and received consultancy services for a website and marketing strategy.

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